

## **Applications Support Consultant (Service Team)**

IT Vision is a WA based IT Company and the premiere supplier of Local Government (LG) solutions in WA. We develop and maintain a wide variety of Software Applications for LG and also the implementation, training and support services to customers national wide. We support over 80 WA Councils, about one third of Local Authorities in SA, and a number down the Eastern Seaboard. With 35 staff and turn over in excess of \$5 million, we are looking for a number of motivated individuals to join our team.

### **The position:**

- Full time position based in Applecross
- Provide phone support to customers
- Travel to our rural and regional customers to conduct training, implementation, etc.
- Optional career progression into customer training, systems implementation, data conversion, project management and a wide variety of different Software systems.

### **Highly regarded:**

- Crystal report writing skills
- Project management skills
- Good Microsoft office skills
- Working knowledge of Universe/Unidata/Pick database

### **The person:**

- Tertiary qualified
- Application level experience in one of the following; Payroll, Finance or LG Property Rating
- Focused customer service attitude
- Motivated self-starter
- A team player who is able to work under pressure
- Keen learner
- Professional presentation with excellent communication skills
- Able to think outside the square

### **What we offer:**

- Free parking
- On-going training as you progress through your career, both in-house and externally.
- Bonus scheme
- Staff events and an active social club
- Convenient access to public transport, the Canning River, restaurants and cafes and much more

If this sounds like you, click the Apply button now with your resume providing your remuneration expectation. Alternatively, send your resume to Mr. Vincent Bentley, P.O. Box 881, Canning Bridge WA 6153. Remuneration will be based on your experience and qualification. Application closes 31 July 2008.

