



COURSE OUTLINE

Course/Workshop Name

**Synergy Soft Systems Administration Webinar
Basics of Universe Administration and SynergySoft Security**

Level

Essentials

Presentation Style

Webinar

Who should Attend

This course is designed for the System Administrators in your organisation who monitor and maintain the Universe database.

Prerequisites

Recommended (not essential)

- Knowledge of NT operating systems
- Basic knowledge of SynergySoft

Course Content

- **Universe Database Overview**
- **Uniadmin (Universe administration tool)**
- **Universe licensing (adding licenses, viewing license usage)**
- **TCL prompt and various commands (to aid in SynergySoft upgrades, patches and PLAY accounts)**
- **Monitoring user and server processes**
- **Database resizing**
- **Build systems**
- **Security (adding users and modifying permissions)**